

FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD

Upto the quarter ending September 30, 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																				Total	Total
1	Claims O/S at the beginning of the year	365	2,146	1	2,147	20,454	23,557	44,011	6,774	2,907	211	9,892	40	26	362	-	838	-	662	58,343	
2	Claims reported during the period	449	8,326	3	8,329	1,54,655	5,165	1,59,820	61,481	1,447	567	63,495	53	14	31	-	12,59,379	-	1,980	14,93,550	
	(a) Booked During the period	422	8,324	3	8,327	1,53,468	5,044	1,58,512	60,549	1,237	565	62,351	49	14	31	-	12,59,376	-	1,825	14,90,907	
	(b) Reopened during the period	27	2	-	2	1,187	121	1,308	932	210	2	1,144	4	-	-	-	3	-	155	2,643	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	170	8,188	-	8,188	1,25,349	2,194	1,27,543	55,576	865	4	56,445	17	2	22	-	12,59,253	-	1,659	14,53,299	
	(a) paid during the period	170	8,188	-	8,188	1,25,349	2,194	1,27,543	55,576	865	4	56,445	17	2	22	-	12,59,253	-	1,659	14,53,299	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	147	277	-	277	7,555	34	7,589	5,370	472	397	6,239	9	-	99	-	-	-	339	14,699	
	Other Adjustment (Closed Claims)	-	-	-	-	-	299	299	-	-	-	-	-	-	-	-	-	-	-	299	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	497	2,007	4	2,011	42,205	26,195	68,400	7,309	3,017	377	10,703	67	38	272	-	964	-	644	83,596	
	Less than 3months	174	1,436	-	1,436	36,734	2,491	39,225	4,341	448	212	5,001	34	7	5	-	75	-	193	46,150	
	3 months to 6 months	66	208	3	211	3,375	2,095	5,470	459	278	108	845	7	6	7	-	51	-	50	6,713	
	6months to 1 year	36	206	1	207	800	5,475	6,275	1,483	240	56	1,779	6	10	243	-	106	-	43	8,705	
	1year and above	221	157	-	157	1,296	16,134	17,430	1,026	2,051	1	3,078	20	15	17	-	732	-	358	22,028	

Upto the quarter ending September 30, 2025
(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the year	22,474	1,854	0	1,854	5,008	1,49,704	1,54,711	2,813	16,164	44	19,021	151	684	536	-	159	-	2,243	2,01,832
2	Claims reported during the period	16,338	1,648	12	1,660	41,140	45,587	86,728	58,247	4,501	136	62,884	38	(175)	363	-	66,558	-	3,302	2,37,697
	(a) Booked During the period	15,306	1,647	12	1,659	39,201	44,865	84,066	57,149	3,901	118	61,168	35	(175)	363	-	66,556	-	3,124	2,32,102
	(b) Reopened during the period	1,032	1	-	1	1,939	723	2,662	1,099	600	17	1,717	3	-	-	-	2	-	178	5,594
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	25,031	1,506	-	1,506	39,006	16,015	55,021	43,550	4,302	5	47,857	45	5	176	-	66,525	-	2,309	1,98,474
	(a) paid during the period	25,031	1,506	-	1,506	39,006	16,015	55,021	43,550	4,302	5	47,857	45	5	176	-	66,525	-	2,309	1,98,474
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	686	279	-	279	3,615	228	3,843	13,922	2,082	98	16,102	4	-	78	-	-	-	484	21,477
	Other Adjustment (Closed Claims)	-	-	-	-	-	2,231	2,231	-	-	-	-	-	-	-	-	-	-	-	2,231
5	Unclaimed (Pending Claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	13,095	1,716	13	1,729	3,527	1,76,817	1,80,344	3,588	14,281	76	17,946	140	504	645	-	193	-	2,752	2,17,347
	Less than 3months	3,185	602	-	602	2,329	19,943	22,272	2,401	2,072	39	4,512	18	5	39	-	23	-	545	31,202
	3 months to 6 months	2,206	136	12	148	303	34,556	34,859	200	1,995	29	2,224	6	1	95	-	9	-	371	39,920
	6months to 1 year	1,415	374	0	375	101	34,732	34,833	319	1,980	7	2,307	27	352	260	-	13	-	539	40,121
	1year and above	6,289	604	-	604	795	87,586	88,380	669	8,233	1	8,902	89	145	251	-	147	-	1,296	1,06,104